

Laramy Black

Greeley, Colorado

Contact

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EXPERIENCE

Professional Finance company

IT Support Specialist

11/2022-3/2024 Greeley, Co

- Build and deploy Laptops used by employees
- Support User requests and solve issues
- Read and sort tickets to other IT staff
- Built and replaced the computer imaging process, speeding up new computer deployments
- Add and remove new users and terminated users
- Maintain in office network connectivity
- Manage office key card access
- Support security camera system

Freelance and Personal Projects

2016 – Present Greeley, Co

Things I have done for myself and others and received compensation

- Offer on site Tech-support within my own neighborhood
- Storage and Backup servers using TrueNas Scale
- Site-To-Site vpn tunnels using WireGuard and/or Tinc and CentOS9 Stream Linux servers
- Email Servers running various versions of Debian Linux and CetrOS9 Stream Linux
- Email migrations to and from cloud providers to personal servers
- Personal cloud server setups using NextCloud and CentOS9 Stream Linux
- Monitoring Services using Nagios and/or CheckMK on CentOS 9 Stream Linux
- Virtualization using VMWare and/or Linux KVM hypervisors
- Docker/Container management on RHEL-like distributions

Information Technology Infrastructure Engineer

HENSEL PHELPS

08/2016 – 07/2021 Greeley, Co

Manage and maintain Servers and nationwide networking

- Planed and executed VMWare migration from ESX 4 to ESXi 6.5
- Orchestrated storage migration from Dell Equalogic's iSCSi storage to Dell Compellent iSCSi storage
- Managed the upgrade from VMWare ESXi 6.5 to ESXi 6.7
- Deployed and migrated to Dell VXRail environment running ESXi 7.0
- Managed and stood up VMware NSX T to build resiliency in the data center
- Migrated Microsoft NLB to VMware NSX-T load balancer
- Configured active-passive NSX-T environment between 2 Datacenters
- Implemented VMWare Vrops to reclaim resource usage
- Paned and deployed monitoring upgrade to Nagios XI to monitor and minimize downtime
- Designed and stood up a fips140-2 validated at rest and in transfer file sharing system on-prem
- Provision Company phones and apps through MDM tools like InTune
- Container/Docker management of services and applications (nginx/file sharing)
- Storage and network configuration for docker/container systems/clusters

IT Support Technician

HENSEL PHELPS

12/2013 – 08/2016 Orlando, FL

Build, deploy, fix, and repair computers

- Deployed MDT in the south east to speed up windows deployment
- Expanded the MDT deployment out to the 20 job sites in the southeast to be able to remote deploy computer images faster on site
- Started the Gold Image Team to ensure updates to the standardized image continued to meet user requirements
- Standardized the image operating system used in the company saving time for IT staff
- Designed and deployed monitoring of job sites with Nagios Core

Repair Technician

Brevard Pc Repair

06/2013 – 12/2013 Merritt Island, FL

Diagnose and repair electronic devices

- Fix issues customers have with their devices
- Sell new and refurbished computers and accessories
- Replaced manual install process with a built from scratch automated deployment system
- Design and install home and small business networks

SUMMARY

- 12+ years of Windows desktop management
- 10+ years of managing windows servers 2000 - 2019
- 9+ years managing Linux servers in an enterprise environment
- 6+ years of managing on-prem windows Active Directory
- Extensive knowledge of windows deployment systems (MDT/SCCM/PSD)
- Apt use of Powershell and other cli based environments

SKILLS

ActiveDirectory Bash Linux NSX/NSX-T RedHat Centos Debian Ubuntu VMWare
Windows Server MDM NFS Docker SMB Azure Entra KVM Monitoring
Windows Desktop